

How will this training benefit me and my organization?

Increase market share

- Attract new consumers
- Increase patient retention

Decrease health care costs

- Improve patient compliance
- Decrease misdiagnosis
- Decrease liability risk

Better understand your consumers

- Better prepare for the changing demographic of your consumers
- Develop programs and services that meet the needs of your consumers

Provision of quality health care

- Increase consumer satisfaction
- Gain credibility and trust of your consumers



Asian Health Coalition of Illinois

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Asian Health
Coalition of
Illinois



Cultural Competence Training

For Health Care
Providers

*Stay one step
ahead of the game.*



Asian Health Coalition
of Illinois

Tel: 773-878-0761

What is Opening Doors?



Opening Doors uses a cultural competence training curriculum developed by a 30-member committee convened by the Illinois Department of Public Health.

The goal of the training is to provide health care providers with the necessary knowledge and skills to deliver culturally competent care and services to diverse populations.

The Opening Doors curriculum does not focus on any particular ethnic group as this could encourage stereotypical beliefs. The curriculum is highly adaptable and utilizes diverse and interactive teaching methods including:

- Lecture presentation,
- Interactive group exercises,
- Case study problem solving,
- Role playing, and
- Personal storytelling.

In addition to the training, we can also work with you to conduct a cultural competence assessment of your organization.

Who is the training for?

The training is designed for health care providers as well as those who make policies and decisions that affect patient care.



Who is providing the training?

The Asian Health Coalition of Illinois, a non-profit community-based organization whose mission is to improve the health and well being of Asian Americans and Pacific Islanders in Illinois, is offering the Opening Doors Cultural Competence Training Program to health care providers in the Chicago area. Our trainers include physicians, social workers, public health professionals, and diversity experts.

How long is the training?

The length of the training ranges from two to six hours and can be customized for each group.



How much does it cost?

Please contact Susan Kim at AHCI to receive a cost estimate for the service you are requesting.

Past and Current Clients

- Central DuPage Hospital
- Lake County Health Department
- Northwest Community Hospital
- Rainbow Hospice
- Visiting Nurses Association - Fox Valley



For more information or to request a customized training for your organization please contact:

Susan Kim

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Coordinator

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Other Current Projects

With funding from the Cook County Health Department, the HIV/AIDS Capacity Building Project offers training workshops to health providers about ways to address the HIV/AIDS needs among AAPI communities.

For more information about this project please contact:

Clarita Santos

HIV/AIDS Capacity Building Project
Coordinator at 773-878-0761 or